

CannaVi Care Refund Policy (Virtual Appointments)

There are no refunds for our virtual coaching packages or products. Your satisfaction with your personalized medical cannabis regimen, or product is important to us. Yet, because of the extensive time, effort, preparation and care that goes into creating and/or providing your personalized medical cannabis regimen, we have a **no refund policy on virtual medical cannabis coaching packages**. Unless otherwise provided by law, you acknowledge that we do not offer refunds for any portion of your payment for any of our **virtual medical cannabis coaching packages**, and no refunds will be provided to you at any time. By using and/or purchasing any of our Products, or Services you understand and agree that all sales are final, and no refunds will be provided. Client is responsible for the cancellation or reschedule of virtual appointment. Client agrees to notify Viridiana Edwards of CannaVi Alternative care via email at **support@cannavicare.com** in the event that they need to reschedule or cancel the scheduled virtual appointment. If Client cancels or reschedules, Client agrees to pay the full amount required for the new virtual appointment. There are no refunds for cancelled, missed virtual appointment or lateness on the meeting of the client's part. The scheduled call has a waiting limit of 10 minutes after that Viridiana Edwards reserves the right to leave the virtual appointment. Parties will then attempt to reschedule the meeting upon the client paying a rescheduling fee of \$30.

Refund Policy (Products)

Once order has been received you have 2 days to return, unopened packages only. Any manufacturer defects or issues on the part of the manufacturer, you may return for a replacement or refund within 6 days of purchase. Pricing and specials are subject to change. Please be aware that the products may contain essential oils and infused herbs, therefore if you have any allergies to such please do not use.

Very Respectfully

Viridiana Edwards

CannaVi Alternative Care